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Heartwood online education courses bring together a wide and diverse community of learners and, like any community, we need regulations, policies and a code of conduct to ensure that everyone involved has the best possible learning experience.
The regulations described in this handbook are designed to protect and maintain two vital areas:

1. Academic quality by ensuring that all learners are treated in a fair way
2. The rights and responsibilities of all learners and staff to ensure that you learn in a safe, supportive environment that enables you to realise your full potential.

We encourage you to read this handbook carefully as it forms the basis of the learning contract between you and Heartwood.

The Heartwood Foundation Course is made up of 12 online Units offering a broad introduction to the field of herbal medicine, with an emphasis on the practical use of herbs to alleviate common ailments. The course is assessed using a variety of methods including online quizzes and projects tasks, and an award certificate and online badges are given to those who complete all 12 units within the deadlines. Learners who successfully finish all tasks, quizzes and assignments and achieves at least 60% for their monograph, may apply for a place on the Heartwood Professional Course.

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